

	QUALITY POLICY	Doc.№	WELT/001/QP
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QUALITY POLICY of “WELT Service and Supply Company” LLC

The Quality Policy of “WELT Service and Supply Company” LLC is an integral part of the company's overall development strategy. All employees are obliged to adhere to the provisions of this document in their day-to-day activities and decision-making processes.

The primary goal of “WELT Service and Supply Company” LLC in the field of quality is to expand its market presence as a reliable supplier of goods, pressure testing, and calibration services.

To this end, the company maintains a strong customer-centric focus, continuously striving to enhance customer satisfaction.

In our operations, we are guided by the following principles:

- An individual approach to each client, retaining existing customers and attracting new ones through competitive products and services.
- Continuous improvement of activities through regular personnel training and development.
- Application of a risk-based approach to manage and optimize business processes.
- Proactive problem prevention rather than reactive resolution of consequences.
- Ensuring high reliability and quality of services provided.
- Establishing and maintaining open dialogue with all stakeholders, along with prompt handling of inquiries and complaints.
- Development and implementation of an effective quality management system, informed by international best practices and industry-specific requirements.
- Utilizing customer feedback to drive service quality improvements.

The executive management of “WELT Service and Supply Company” LLC assumes responsibility for the implementation of this Policy. It is committed to fostering an environment conducive to achieving quality management objectives, complying with relevant requirements, and enhancing the effectiveness of the quality management system. This is ensured through the following commitments:

- Conducting regular analysis of key business processes to identify opportunities for improvement, increased efficiency, and enhanced service quality.
- Ensuring coordination of business activities across all company departments.
- Maintaining an effective organizational structure.
- Guaranteeing that all personnel understand the Quality Policy and adhere to it at every level and across all departments.
- Ensuring the quality management system meets established requirements and is subject to continual improvement.

Company employees play a direct role in achieving these objectives. Key contributing factors include the quality of work delivered by staff, the soundness of decisions made, and the company's reputation and trust among customers and business partners.

Vuqar Guliye

“WELT Service and Supply Company” LLC Director

Signed:

Date: 15 July 2025